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OVERVIEW

On October 2-4, 2019, the University of Arkansas Community College at Morrilton's Workforce Training Center (UACCM) and the United States Department of Agriculture (USDA) Rural Development Innovation Center Partnership Division worked together with the Winthrop Rockefeller Institute (Institute) to bring together a mix of 96 rural workforce champions. From industry leaders and business-led training efforts to 2- and 4-year higher education programs, everyone in attendance had firsthand experience with the rural workforce pipeline in the Southern region. Likewise, all in attendance came with a desire to share their knowledge and learn from their peers.

UACCM and the Institute worked collaboratively while planning and designing the event, in consultation with Steve Mosher of the USDA Rural Development Innovation Center Partnership team and other Arkansas partners. The overall goal was to create a space for varied stakeholders in regional rural workforce development to connect and discuss each other's unique roles. This included opportunities to hear from keynotes representing both business and education, learn about several innovative programs and partnerships, and set aside time for unstructured networking. Additionally, participants went through several facilitated exercises to explore shared challenges and their top-level ideas about how to build the perfect workforce development system.

During their time together, attendees heard from over 30 different presenters, covered dozens of flipchart pages with notes, and visited two separate campuses. They delved into methods that have worked well for others in the region, listened to each other's ideas about improving the rural workforce development system as a whole and, through that work, explored shared challenges. They left with a fuller understanding of their shared ecosystem, more connections with their peers, and some top-level ideas to explore together on their own time.



How do we build the perfect workforce development system?

TOP LEVEL IDEAS

It was important to all involved in the planning process that participants at the Summit had the opportunity to learn and work with each other to create new ideas. To these ends, Institute staff designed and led three facilitated sessions during the Summit. Each facilitated session was designed to build off of each other, leading to a crowd-sourced and ranked list of ideas that the participants felt were important to explore.

The guiding question behind all of the sessions was, "How do we build the perfect workforce development system?" Participants considered this question in a large scale discussion at the start of the Summit and carried it through to the final session, where they put forth their top idea and bold first step to bring that idea to fruition. After the group ranked all of the ideas, the following 11 ideas were ranked highest.

- **☑** Better alignment with business and community
 - a. Starts with a statewide infrastructure for conversation and feedback
- **☑** Need for more business/industry involvement
 - a. Should be as many industry partners in the room as there are people from education
- Start entry to career education pathways sooner to lead larger groups of students into the career and technical programs at the community colleges
 - a. First step introduce a career awareness strand into kids' college and other youth programs
- **☑** Grow apprenticeship opportunities for workforce training and development
 - a. Work closely with business and industry to secure apprenticeship opportunities
- **☑** Start an industrial relations department [for higher education]
 - a. Have a monthly meeting with industrial leaders via online conferences to see what they need from our programs and what we need from them to provide for their needs
 - a. Survey students with internships and employers to see what [educators] can do to get students better prepared
 - a. Have industrial leaders meet students so work connections can be made
- Get all of the state agencies that impact rural workforce education in one room to discuss the various overlapping compliance issues that limit the way workforce education can be delivered with the aim of creating a more fluid education system so that working students (i.e., non-credit), credit, and high school students could all receive the education they need on their timeline
- ☑ Integrated development approach from K-12 to higher ed to industry. All three must be part of the entire process
- ☑ Develop/implement a true alliance of partners and collaborators to realistically impact our state
- lacktriangledown Continue to meet and hold a discussion of how we can improve rural workforce development
- **☑** How to get business and industry to invest financially in workforce development?
 - a. First Step: Get them to the table to fully understand higher education financial constraints
- ☑ Create stronger partnerships at a local level between K-12, community colleges, industry, and economic workforce. Get the right people in the room to make it happen!

6 Top Level Ideas
Top Level Ideas

PROCESS

In order to get to those top 11 ideas, there were months of careful planning and process. This included employing the Rockefeller Ethic, developing a collaborative partnership between the Institute and UACCM, and designing the meeting structure.

THE ROCKEFELLER ETHIC

At the Winthrop Rockefeller Institute, we are guided in our processes by the Rockefeller Ethic, that is, bringing diverse stakeholders together to consider a shared issue or challenge with subject matter experts to create transformational solutions together. This was how Winthrop Rockefeller went about effecting positive change in his policies and on his ranch. His ethic is time-tested through the work of the Institute today, with the Summit being no exception.

Collaborative Problem Solving + Respectful Dialogue + Diversity of Opinion

= Transformational Change

The Institute's partnership with subject matter leaders at UACCM helped bring diverse stakeholders together (a full attendance list is available in Appendix A). These leaders also provided the connection to other experts in the field to provide examples and Arkansas successes. With that strong base, we were able to work on the right exercises to help break down any silos in the room and get the participants to start working together as teams. And while formal partnerships were never the goal of this first meeting, a foundation was laid to support collaborations going forward, the first step to transformational change.

PARTNERSHIP

The collaboration between the Winthrop Rockefeller Institute and the Workforce Training Center at the University of Arkansas Community College at Morrilton leaned on the strengths and knowledge of both organizations. UACCM is well-versed in rural workforce development and provides an excellent example of working with local companies to help create training programs that will meet the needs of hiring managers in the region. They are also well-connected with other training programs and higher learning institutions across the South. The Institute brought experience in facilitation and meeting design, having helped other industries create robust collaborations and share knowledge. Together, both organizations were even able to share hosting for the event, with half of the event being hosted at the Institute and the closing day being held at the Workforce Training Center.

Additionally, Steve Mosher of USDA Rural Development played a key role in helping connect the Summit to enterprising workforce development programs both within and without the state of Arkansas. He also provided valuable feedback for portions of meeting design and helped spread the word about the Summit.





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MEETING STRUCTURE

The Institute designed the meeting to cover three main topics: Business-led efforts, business and education partnerships, and education-led efforts. This allowed for three distinct keynotes and helped cover the widest range of current workforce development efforts in the South, and especially in Arkansas. The design included ample networking time to encourage new collaborations and partnerships.

Speakers included keynotes and panelists. The keynotes helped define and bring context to the three main Summit topics. Each panel then further explored those concepts with real-world examples (full listings of all the panels and panelists can be found on the agenda in Appendix B) The three keynotes and their discussion subjects were:

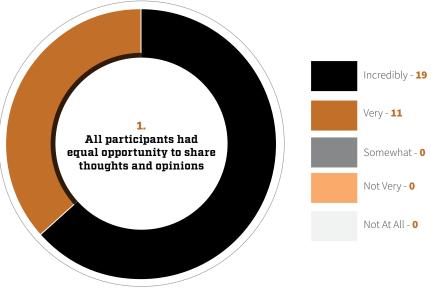
- Our Workforce
 Conundrum- QuantityQuality-Complexity and
 Collaboration
 - ► **Ted Abernathy**, Managing Partner, Economic Leadership, LLC.
- Getters, Sitters, and Ouitters
 - Mike Rogers, Senior Director, Maintenance and Refrigeration, Tyson Foods
- Building Something Special Because of Relationships
 - Steve Cole, Chancellor, University of Arkansas Cossatot Community College

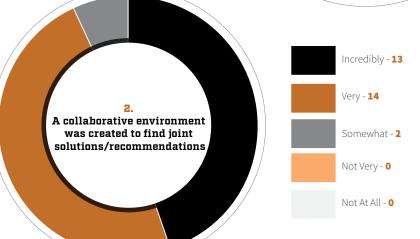
Finally, there were also several Pecha Kucha presentations (featuring 20 slides for 20 seconds each) that highlighted different workforce development efforts. These presentations were open to all attendees.

LOOKING FORWARD

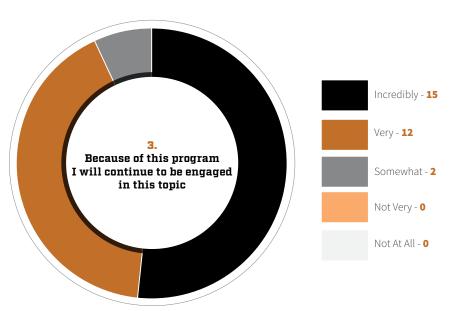
At the culmination of the Summit, participants completed a survey to gauge how successful the Summit was at creating a space for participants to openly share their ideas and learn from their peers, and how likely they are to keep their conversations going. They were also asked to identify any topics that were not addressed and name important rural workforce development players who were not at the meeting but should have been. Combined, the survey and the open-ended questions provide a great snapshot of what went well and what needs to be improved upon for future meetings. (Full survey results can be found in Appendix C).

How much do you agree with the following statements?





The highest call for change was to include more industry and business participants in future Summits. This is not a poor reflection of the work done or the ideas presented by the many participants who gave their time and energy, but a call for continual improvement. It also speaks to a yearning to build new collaborations and seek new perspectives and ideas for building a perfect workforce development system for rural areas.



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FOR THE FUTURE

As was noted in the top-level ideas, there is a large desire to continue the conversation around rural workforce development and to bring in many more voices. We hope to do just that on November 5-6, 2020 at the next Rural Workforce Development Southern Region Summit.

But we can't do it alone.

If you can add to this discussion and deepen the perspective in the room, we want you there. You can also help by sharing out this report to others whom you think might be interested. The more voices we have at the table, the more diverse the perspectives, the stronger our final outcomes will be.

You can follow all updates to the program and be the first to know when registration opens by signing up for the <u>Institute's newsletter</u> and by bookmarking <u>www.rockefellerinstitute.org/rwd</u>.













APPENDIX A

ATTENDEES

Akili Moses Israel

Director of Industry Relations/Comm.
Ed. | UA Hope-Texarkana
☑ http://uaht.edu/

Allen Lipsmeyer

Mayor | City of Morrilton

Amanda Lance

Director of HempsteadHall & Workforce
Development | UA Hope-Texarkana
☑ http://hempsteadhall.com/

Andrea Allen

Executive Director | Arkansas State University
Delta Center for Economic Development

http://www.astate.edu/deltaced/

Andrea Henderson

Executive Director | Arkansas Community Colleges
☑ http://arkansascc.org

Andrew Ford

Economic Equity Officer | The Winthrop Rockefeller Foundation
☑ http://www.wrfoundation.org

Andrew Parker

Director of Governmental Affairs | Arkansas State Chamber

Ardyn M. Thriffiley

President | AMT Associates

☑ http://www.ardyn.co

Becky Warren

Director of Workforce & Career Services | UACCB

Belinda Bell

1890 Program Liaison | USDA OPPE

Bentley Wallace

Dean, School of Technical and
Professional Studies | University of
Arkansas - Pulaski Technical College
☑ http://www.uaptc.edu

Bruce Sikes

Chancellor | Arkansas Tech University Ozark Campus

Callie Dunavin

ABC Strategic Initiatives | ASU Midsouth

Cathie Cline

President | East Arkansas Community College
☑ http://www.eacc.edu

Charlotte Douglas

Program Administrator | Arkansas Division of Wkfc. Serv.

Cheryl Murphy

Vice Provost for Distance Ed | University of Arkansas Fayetteville

☑ http://qlobalcampus.uark.edu

Chester Fort

Regional Manager | West Fraser

Clay Fulton

Senior Instructor High Line Voltage | ASU-Newport

Cody Waits

Director | Office of Skills Development

Corey Parks

Director of Economic Development |
Conway Area Chamber of Commerce/
Conway Development Corporation

I http://conwayarkansas.org/

David Branscum

State Director | USDA Rural Development

Deborah King

Vice Chancellor for Instruction | Phillips
Community College of the University of Arkansas
☑ http://www.pccua.edu

Debra West

Chancellor | ASU Mid-South

☑ http://www.asumidsouth.edu

Diana Arn

Interim Chancellor | UACCM-Morrilton

Edward Haddock

District Director | U.S. Small Business Administration

Gregory Dale

Community Solutions Specialist | USDA Rural Development

Gretchen Sawyer

Program Manager | Northwest Technical Institute

Heather Drilling

HR Manager | Green Bay Packaging, Arkansas Kraft Division ☑ http://gbp.com

Heather Stogner

Workforce Training Coordinator | ASUBeebe

Holly Smith

Vice Chancellor for Academic Affairs | ASU-Newport

Jane English

Senator | State of Arkansas

Jason Goodner

Vice Chancellor for Academic Affairs | Arkansas State University Beebe

Jennifer Methvin

Chancellor | ASUBeebe

Jerry Smith

President & CEO | Conway County Economic Development Corporation ☑ http://morrilton.com

Jessica Rohlman

Director | UACCM-Morrilton

Jimmy Hart

County Judge | Conway County Government

Jo Nelson

Director-This Valley Works |
Total Action for Progress
☑ http://tapintohope.org

Joe St. Columbia

Coordinator, Workforce Training and Development | PCCUA

www.pccua.edu

Joel Johnson

Presinent | P.i. Roofing

☑ http://www.piroofing.com

John Edwards

Other | Arkansas State University Beebe

Justin Smith

Chief Business & Community Outreach Officer | Arkansas Tech University Ozark Campus

Karen Petrus

Associate Director | USDA Rural Development

Karen Phillips

Director of Operations | Restore Hope
☑ http://www.restorehopear.org

Karmen House

Program Coordinator | SAU TECH

Ken Warden

Dean | UAFS

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Appendix A

Kendall Casey

Interim Dean of Career Education | ASUBeebe

Krystal Thrailkill

Vice Chancellor of Academic Affairs | U of A Rich Mountain

Kyla Waters

Director, Center for Workforce | Arkansas Community Colleges ☑ http://www.arkansascc.org

Kylia Stewart

Employer Relations Coordinator | Arkansas Tech University

Laura Clark

CAO | Univeristy of Arkansas Hope Texarkana
☑ http://uaht.edu

Lawana Hawkins

Workforce Development Coordinator | UCA Outreach

☑ http://uca.edu/outreach

Lee Denney

State Director | USDA Rural Development

**This is a continuous co

Leonard Mesa

Director of Workforce and Community Development | Asu-Beebe

Lesia Edwards

Program Manager | Office of Skills Development

Linsley Kinkade

Senior Director, U.S. Programs | Winrock International

Lisa Tavlor

Economic Development Director |
Cossatot Community College UofA

Coccua.edu

Lisa Willenberg

Vice Chancellor for Finance and Operations | UA Community College Morrilton ☑ http://www.uaccm.edu

Lynn Hawkins

Chief Programs Officer | Arkansas Rural Health Partnership ☑ http://arruralhealth.org

Maria Markham

Director | Division of Higher Education
☑ http://adhe.edu

Matthew Dunn

Student | Arkansas State University Beebe

Melissa Dunn

Employee Relations Manager | Arkansas
Electric Cooperative Corporation

www.aecc.com

Miles Crawford

CEO | Go Ye Employment Services

Nancy Leonhardt

Executive Director | Adult Learning
Alliance of Arkansas

I http://arkansasliteracy.org

Phillip Wilson

Chancellor | U of A Rich Mountain

Randy Harper

Director | SAU TECH

Raymond Prendergast

Employment Training Analyst | USDA Food & Nutrition

Reed O'Brien

Policy Analyst | TWC

Richard Counts

Associate Vice Chancellor for Academics | ASUBeebe

Ricky Tompkins

VP of Learning/CAO | Northwest Arkansas Community College

Robert Burgess

Dean for Applied Science | ASU-Newport

Robert Keeton

Dean | UACCM-Morrilton

Robert Summers

Vice President | East Arkansas Community College
☑ http://www.eacc.edu

Robert Wofford

Professor-Economics | University of the Ozarks
☑ http://ozarks.edu

Samantha Evans

Community Development Advisor | Federal Reserve Bank of St. Louis

Sandra Massev

Chancellor | Arkansas State University-Newport

Shannan Walton

Apprenticeship Program Manager |
National Rural Water Association

I http://www.nrwa.org

Shay Lastra

Bilingual Outreach Coord | Northwest Technical Institute

Stacey McCullough

Assistant Director | UofA Division of Agriculture - Research & Extension
d https://www.uaex.edu/

Stephanie Isaacs

Associate Director | Office of Skills Development

Stephanie Lipsmeyer

Director, Events & Membership Services |
Morrilton Area Chamber of Commerce
☑ http://morrilton.com

Steve Cole

Chancellor | UA Cossatot

Steve McJunkins

Division Chair | Cossatot Community College

Steve Mosher

Community Solutions Specialist | USDA Rural Development

Steven Lamm

Vice President of Workforce Development | Fort Smith Regional Chamber of Commerce

Tammy Coleman

Director, Pub Svcs/Wkfc Dev. | UA Cossatot

Tandee White

Community Developer | Entergy
☑ http://www.entergy.com

Typhanie Myers

Dean of Nursing | ASU-Newport

Wayne Miller

Professor - Economics | UACES

☑ http://uaex.edu

Zach Harber

Director of Career & Technical Education | UACCB

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Appendix A

APPENDIX B

AGENDA

OCTOBER 2, 2019

4:00_{PM}

• Check In & Register

6:00_{PM}

Dinner

7:00_{PM}

• Keynote Speaker

R Ted Abernathy, Managing Partner, Economic Leadership, LLC

7:45 рм

Network Reception

OCTOBER 3, 2019

7:00AM

Breakfast

9:00AM

 Welcome: Overview of Day and Expectations

9:20_{AM}

Business Concerns: Current obstacles, opportunities, and needs.

Facilitator:

R Dr. Jennifer Methvin Chancellor, Arkansas State University Beebe

Speakers:

Chester Fort, Regional Manager, West Fraser

Steve Belew, Plant Manager, Prospect Steel

A LaDonna Johnston, RN, MSN-Vice President for Patient Care Services, Unity Health

ABB Motors & Mechanical Inc.

10:20am

Break

10:30am

Business & Education: What's happening now between business and higher education.

• Facilitator:

A Joe St. Columbia, Coordinator, Workforce Training and Development, Phillips Community College of the University of Arkansas

Panelists:

Ron Snyder, Power Sports Instructor, Arkansas State University Beebe

Rob Burgess, Dean of Applied Sciences, Arkansas State University Newport

Ken Warden, Dean College of Applied Science and Technology, University of Arkansas Fort Smith

A John Edwards, Parts and Service Manager, Sunrise Marine Center/Yamaha Motor Corporation USA

Curt Valkovic, Director of Driver Training, Maverick Transportation

A Jason Green, Vice President, ABB Motors and Mechanical Inc.

R Dr. Michael Murders, Vice President for Academic Affairs, South Arkansas Community College

A Mark Day, PR and Land Manager, *LANXESS*

Michael Considine, Vice President for Customer Service, Entergy Arkansas

Dr. Bentley Wallace, Dean of Technical and Professional Studies, University of Arkansas Pulaski Tech

11:30 AM

• Facilitated Discussion/Exercise

12:30_{PM}

Lunch

1:15рм

Keynote Presentation:

A Mike Rogers, Senior Director, Maintenance and Refrigeration, Tyson Foods

• Introduced by:

A David L. Branscum, Arkansas State Director of the USDA

2:00_{PM}

Petcha Kucha Presentations: Presenters show 20 slides for no more than 20 seconds apiece.

Presenters:

Cossatot Community
College of the University of
Arkansas; De Queen, AR

South Arkansas College; El Dorado, AR

University of Arkansas Community College at Morrilton; Morrilton, AR

Arkansas State University Newport; Newport, AR

R East Arkansas Community College: Forrest City, AR

3:00pm

Break

3:15рм

• Facilitated Discussion/Exercise

4:15рм

Wrap Up/Report Out

4:30рм

Dismissal/Drinks

5:00рм

Dinner

6:00рм

• After Dinner Keynote:

Steve Cole, Chancellor, Cossatot Community College of the University of Arkansas

• Introduced by:

Andrea Henderson, Director, Arkansas Community Colleges

OCTOBER 4, 2019

6:30 AM

Breakfast

7:00AM

 Group travels to University of Arkansas Community College at Morrilton

8:00am

• College to College Partnerships

• Facilitator:

Wade Derden, Vice President of Academic Affairs, National Park College

Speakers: Arkansas Delta Training and Education Consortium (ADTEC)

R Dr. Callie Dunavin,
Associate Vice Chancellor
for Workforce and Strategic
Initiatives, Arkansas State
University Mid-South

Chancellor for Instruction,
Phillips College of the
University of Arkansas

Speakers: Arkansas Rural
Nursing Education Consortium
(ARNEC)

Laura Clark, Vice Chancellor for Academics, University of Arkansas Community College at Hope/Texarkana Ruby D. Johnson, RN, MSN/ Ed., ARNEC Director

Speakers: Transition
Assistance Program (TAP)

President of Learning/ CAO, University of Arkansas Fayetteville

Speakers: University of Arkansas Workforce Alliance

Robert Keeton, Dean Technical Studies, University of Arkansas Community College at Morrilton

Steve McJunkins, Division
Chair for Skilled and
Technical Programs, Cossatot
Community College of the
University of Arkansas

9:00AM

Break

9:15_{AM}

• College and K-12 Partnerships

• Facilitator:

Robert Summers, Vice
President Vocational,
Occupational, & Technical
Education, East Arkansas
Community College

Panelists:

R Dr. Brian Shonk, Vice Chancellor for Academic Affairs, University of Arkansas Community College at Morrilton

8 Debra West, Chancellor, Arkansas State University Mid-South

A Jessica Rohlman, Director Workforce, University of Arkansas Community College at Morrilton

Pr. Ricky Tompkins, Vice President of Learning/ CAO, NorthWest Arkansas Community College

A Jon Collins, Superintendent, West Memphis School District

R Cody Beene, Facility
Coordinator, Arch Ford
Educational Service Cooperative

10:15_{AM}

Break

10:30am

Student Panel

Facilitator:

R Debra West, Chancellor, Arkansas State University Mid-South

Speakers:

A Matthew Dunn, Arkansas State University Beebe

A Jacob Keck, University of Arkansas Community College at Morrilton

Residence Provided Annual Prov

Zachary Altom, Arkansas State University Newport

11:15ам

♦ What Now?: A facilitated discussion around what happens next, for new partnerships, new ideas, and future Summits.

12:15рм

• Optional Tour of the Workforce Training Center or Dismissal to enjoy Morrilton restaurants

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Appendix B

APPENDIX C

HIGHLIGHTED SURVEY RESULTS

- 1. How much do you agree with the following statement: All participants had equal opportunity to share thoughts and opinions.
- ► Incredibly **63.33**% (19)
- Very **36.67**% (11)
- ▶ Somewhat □[%] (0)
- Not Very □[%] (0)
- Not At All □[%] (0)
- 2. How much do you agree with the following statement: I felt comfortable voicing my thoughts and opinions.
- ► Incredibly **67.86**% (19)
- Very 32.14% (9)
- ▶ Somewhat □[%] (0)
- Not Very □% (0)
- Not At All □% (0)
- 3. How much do you agree with the following statement: I am confident that other participants understood my position.
- Incredibly **19.35**% (6)
- Very **70.97**% (22)
- ► Somewhat **9.68**% (3)
- Not Very □% (0)
- ▶ Not At All 0% (0)

- 4. How much do you agree with the following statement: A collaborative environment was created to find joint solutions/recommendations.
- ► Incredibly **44.83**% (13)
- Very **48.28**% (14)
- ► Somewhat **6.9**% (2)
- Not Very □% (0)
- ► Not At All • (0)
- 5. How much do you agree with the following statement: The diverse viewpoints from participants were considered in the program outputs.
- Incredibly **39.29**% (11)
- Very 35.71% (10)
- Somewhat **21.43**% (6)
- Not Very □% (0)
- ► Not At All **3.57**% (1)
- 6. How much do you agree with the following statement: I believe our collective output/recommendation will be implemented.
- ► Incredibly **13.79**% (4)
- Very **34.48**% (10)
- ► Somewhat **48.28**% (14)
- ▶ Not Very **3.45**% (1)
- ► Not At All 📭 (O)
- 7. How much do you agree with the following statement: Because of this program I will continue to be engaged in this topic.
- ► Incredibly **51.72**% (15)
- Very **41.38**% (12)
- ► Somewhat **6.9**% (2)
- Not Very □% (0)
- Not At All □% (0)

8. How much do you agree with the following statement: Information in the program led to better informed decisions.

- Incredibly **27.59**% (8)
- Very **55.17**% (16)
- Somewhat **10.34**% (3)
- ► Not Very **3.45**% (1)
- ► Not At All **3.45**% (1)

9. How likely are you to apply the Rockefeller Ethic (respectful dialogue, including diverse opinions and collaborating to solve problems) to create positive change.

- ► Incredibly **53.33**% (16)
- Very **40**% (12)
- Somewhat **6.67**% (2)
- Not Very □% (0)
- Not At All □% (0)

10. How much do you agree with the following statement: I feel more confident in my collaborative problem solving abilities.

- Incredibly **10.71**% (3)
- Very **53.57**% (15)
- Somewhat **32.14**% (9)
- ▶ Not Very **3.57**% (1)
- Not At All □[%] (O)

11. How likely would you be to attend an annual Summit like this one?

- ► Incredibly **51.72**% (15)
- Very **37.93**% (11)
- Somewhat **10.34**% (3)
- Not Very □[%] (0)
- ► Not At All 0% (O)

12. How likely are you to recommend WRI to others?

- Incredibly **55.17**% (16)
- Very 34.48% (10)
- Somewhat **10.34**% (3)
- Not Very □% (0)
- Not At All □[%] (0)

13. Have you attended any other WRI programs in the past?

- Yes **56.67**% (17)
- ► No **43.33**% (13)

14. How satisfied are you with the investment of your time for this program?

- ► Incredibly **51.72**% (15)
- Very 34.48% (10)
- ► Somewhat **13.79**% (4)
- Not Very □% (0)
- Not At All □[%] (0)

15. How much do you agree with the following statement: The program was well facilitated, focused and productive.

- Incredibly **64.52**% (20)
- Very **25.81**% (8)
- ► Somewhat **9.68**% (3)
- Not Very □% (0)
- Not At All □% (0)

REACH OUT

Petit Jean Mountain 1 Rockefeller Drive Morrilton, AR 72110

501-727-5435

BE SOCIAL

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